

Calista Animal Hospital

1889 Calle De Niños | Las Cruces NM, 88005 | Phone (575) 525-1000 | Fax (575) 523-7605

Financial Policy

Thank you for choosing Calista Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options. Full payment is required at the time services are rendered.

Payment Options:

You can choose from:

- Cash, Check (with proper I.D.), Visa®, MasterCard® or Discover Card®
- NO INTEREST¹ Payment Plans² from CareCredit®
 - Allow to begin treatment today and pay over time with NO INTEREST¹
 - No annual fees or pre-payment penalties

Deposits & Billing:

For all treatments &/or hospitalized care, a deposit is required. Healthcare plans requiring comprehensive care of \$500 or more will require a 50% deposit of the total estimate to begin your pet's treatment. If you choose to discontinue care before treatment is complete, you will receive a refund less the cost of care received. We charge interest at the rate of 21.9% on all outstanding account balances older than 30 days. Balances not paid in full will be subject to additional collection fees and/or attorney fees incurred in the collection process.

Additional Policy Information:

Calista Animal Hospital charges \$25 for returned checks. For patients with pet insurance we are happy to work with your carrier to maximize your benefit and provide you with the documentation you need to receive reimbursement for your treatment.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

By signing below, you agree to the foregoing terms of payment:

Client/Owner Signature	Client/Owner Name (Please Print)	Date
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Pet Name (Please Print)

¹ If paid within the promotional period. Otherwise, interest assessed from purchase date. Minimum monthly payment required.

² Subject to credit approval